

## QUALITY, ENVIRONMENTAL AND FOOD SAFETY POLICY

The aim of Calaf Nuances S.L.U. is to provide the food industry with industrial solutions in flavouring and aromatisation through the design and production of aromas, in order to guarantee quality and safe products as well as respectful with the environment.

Since May 2023, Calaf Nuances S.L.U. has been part of the Nactarome Group that aims to become one of the European leaders in the market for flavours, colorants and food ingredients. Its shareholders have set high standards for social and environmental responsibility, ethics, quality and compliance. Since 2024, the Nactarome Group has been committed to developing an annual Sustainability-ESG Report, publicly available.

With this Policy, Calaf Nuances' management states its absolute commitment to the quality, safety and environmental concern of all delivered products, in order to satisfy its clients needs and expectations and also, to keep working on the **quality, safety assurance and environmental respect of all company's processes according to the standards ISO 9001, ISO 14000 and ISO FSSC 22000**, as well as to provide the conditions for **continuous improvement**.

The company thus has as its main objectives:

- **To improve and maintain the quality, safety and environmental systems set on the company.**
- **To promote internal and external communication**
- **To keep innovating in our products according to the current market requirements.**
- **Commitment to the protection of the environment: pollution prevention, improved waste and effluent management, reduced food waste and studied the issues arising from climate change in our activities.**
- **Improvement in the management of waste and effluents.**
- **To ensure staff competence in food safety.**
- **To provide for continuous improvement, with all the efforts and resources needed, in order to globally optimize the company and also, to comply with current regulations, to promote the food safety culture and improve environmental performance.**

Calaf Nuances' management sets annual quality, safety and environmental goals according to this policy, and periodically revises the Quality, Safety and Environmental Systems. Another important item is to guarantee safety and quality in the products with Halal and Kosher certification. Also, the effort and collaboration of all employees is asked and needed.

Calaf Nuances' management assumes its ultimate responsibility on reaching the proposed goals regarding quality, safety and environmental concern so they will provide all the necessary means to make it possible.